### ADVENTURE COLUMBUS



Whitney Baxter Senior Thesis Documentation

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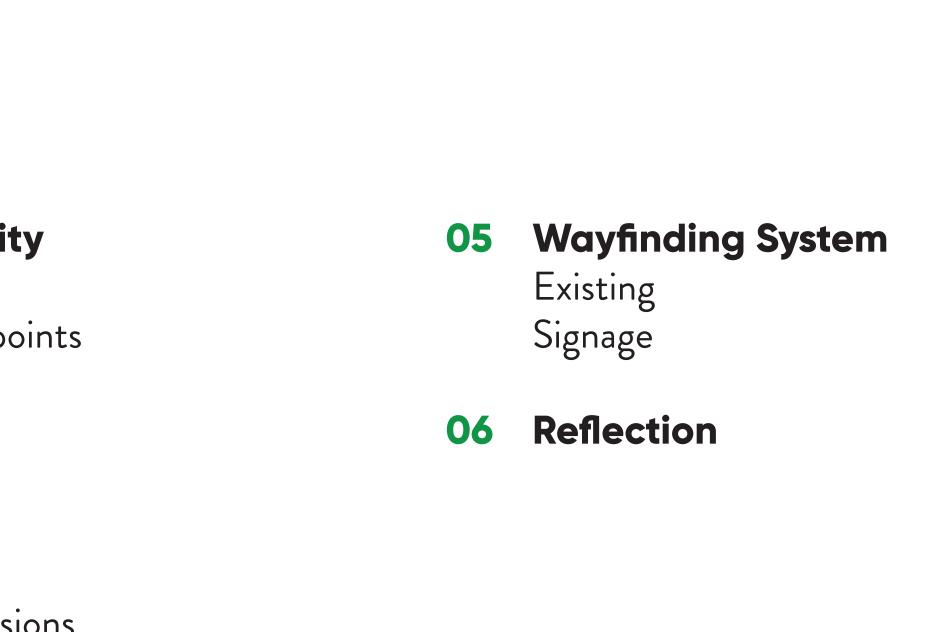
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### **01 Introduction**

#### What is the Scioto Mile?

Located in downtown Columbus, OH, an expansive urban park space composed of nine different parks. The Scioto Mile runs along the Scioto River, passing by various city attractions and landmarks, and offering a plethora of activities to users.

### Why the Scioto Mile?

Though a treasured space by the city of Columbus and nearby residents, the Scioto Mile is underutilized.



### **02 Research**

#### **Primary Objectives**

Understand the general visitor experience at the Scioto Mile.

Identify why the Scioto Mile is underutilized and identify ways to increase use.

Done by identifying which activities and amenities at the Scioto Mile are most popular among visitors, and visitor experience pain points at the Scioto Mile.

### Secondary Objectives

Identify what makes park and public spaces successful.

Learn about how places (cities, parks) are marketed and promoted effectively.

### **O2 Research**

#### **Primary Research Methods**

Visitor Online Survey

Developer Online Survey

Visitor Interviews

I had the opportunity not only to survey park visitors, but to also survey the landscape architects and planners that developed the Scioto Mile.

#### **Secondary Research Methods**

Park and city marketing and branding analysis

Research into the city of Columbus

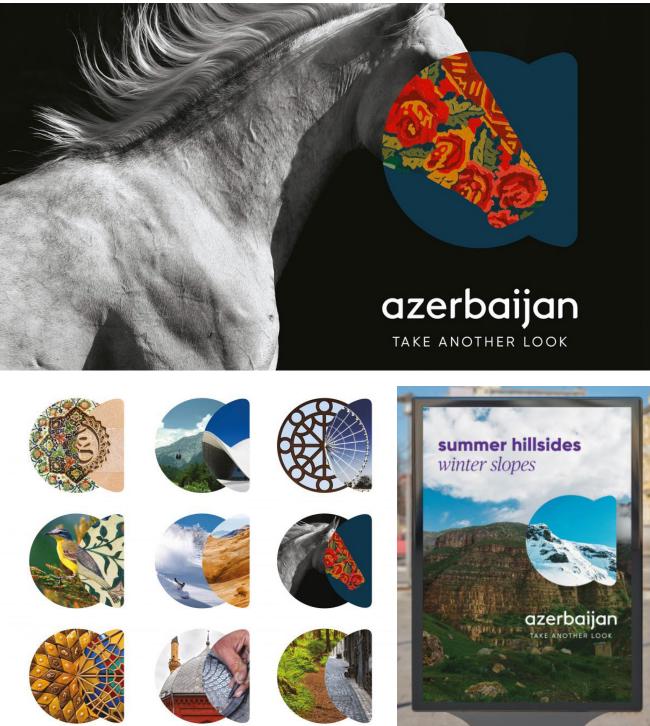
### **O2 Secondary Research**

### Cities

City of Melbourne: Landor https://landor.com/rebranding-the-city-of-melbourne



Azerbaijan: Landor https://landor.com/work/azerbaijan









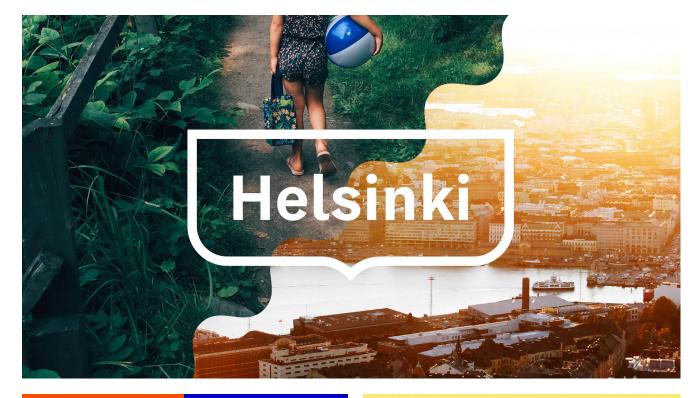






#### Helsinki: Werklig

https://werklig.com/project/city-of-helsinki/







### **O2 Secondary Research**

#### Parks

### Columbus

Central Park: New York City, NY

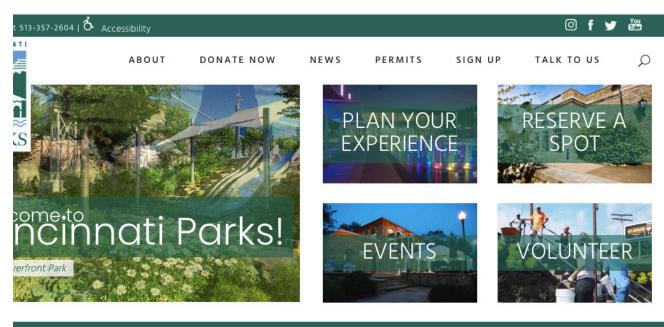
https://www.centralparknyc.org/

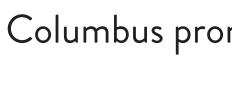
# THE CENTRAL PARK CON

ations to ongoing maintenance, we do it all—with your help. By supporting the nonprofit Conservancy, you are supporting Central Park and providing New Yorkers with a clean and beautiful 843-acre backyard.

### Cincinnati Parks: Cincinnati, OH

https://www.cincinnatiparks.com/







Latest News

#### Columbus promotional material, websites, and branding



Select Language ARKS ALONG DOWNTOWN COLUMBUS' RIVERFRONT

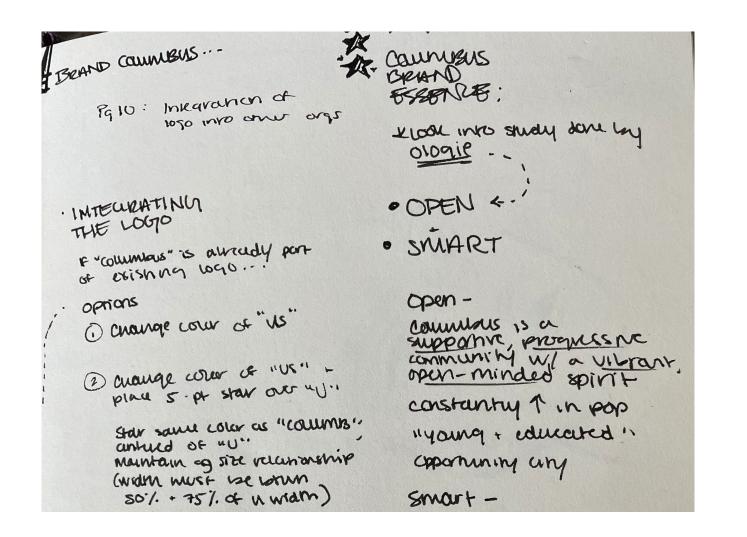
### **O2 Secondary Research**

#### Key Takeaways

The most successful place branding projects feature identities that are dynamic and adaptable and have the ability to showcase various aspects of the place.

The most successful park/place marketing showcases all aspects of the place.

The city of Columbus brand defines Columbus with two key words: **open** and **smart** 



3 Inkavate official wordmann into 1090) can change me 2 colors (but don't alter smuchure)

#### · TUPEFACES

TOPLAS LANDES ISALLELEOUND

WORKAM BOOK

(uoman medium on Marsed sung)

> Try lines For BLOOM concept ...

Frences 40 couldge compuses, research institutions science + tech driven business, formune soo companies

"Intelligent community"

smartury by Us dupt.

In conclusion:

"open minded approach to i.fe + bismiss

a number

"diversity --- is a state of mind"

We are aways mining forward, always mining bia, and aways opin to new ideas."

Encovaged to mine

### **O2 Primary Research**

### **Visitor Survey and Interviews**

Describe the Scioto Mile area in 3 words

What is your favorite thing to do when at the Scioto Mile parks?

What is one thing that would make the Scioto Mile better?

What's your favorite park (can be anywhere), and why?

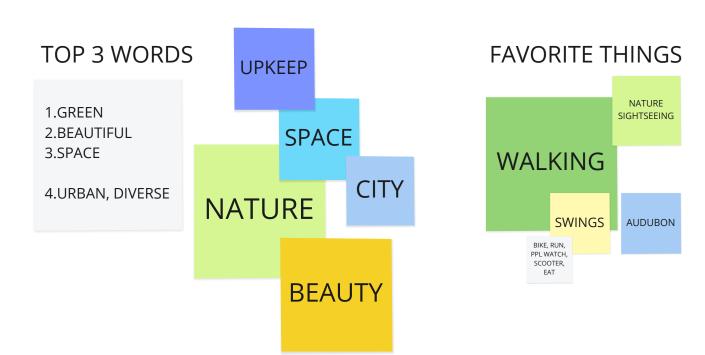
### **Developer Survey**

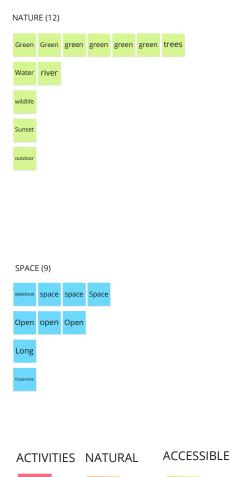
attracts the most visitors?

- What generates the most park engagement?
- Which features at the Scioto Mile do you think
- What makes the Scioto Mile unique?
- What could be improved at the Scioto Mile?
- Of the parks you've worked on, which do you consider the most successful park and why?
- What are key strategies when it comes to attracting people to park spaces?





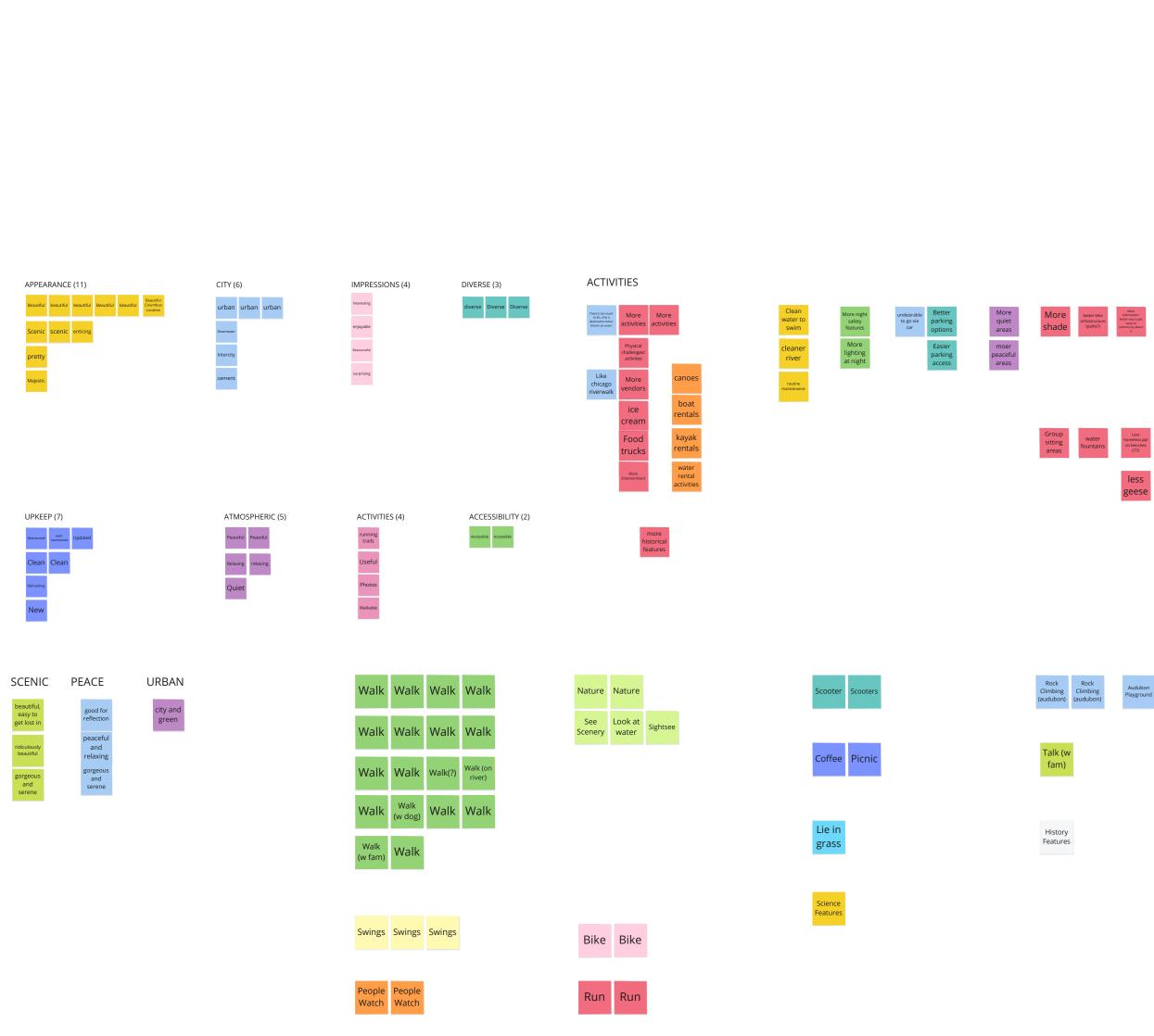








accessible close and ziplines close, hiking, picnic, views





Audubon Playground







SCIOTO UNIQUE

ENGAGEMENT

FEATURES

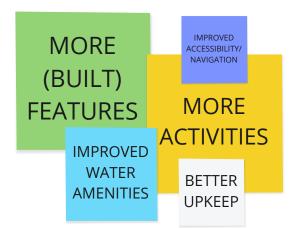
(fountains,

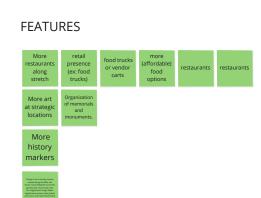
facilities...)



#### (fountains, **EVENTS** trails...)

#### **IMPROVEMENTS**

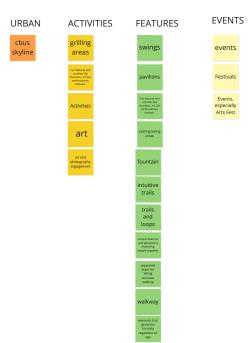




#### ACCESSIBILITY/NETWORK

Connectivity	Connections	Proximity to other attractions	prosp place th separa well cons the surr comm
Location			
public roads and access as			

NAIO	
observation areas	obse ai
Mature trees and shade in areas is important.	cre cor (sl se, restro
people watching/	



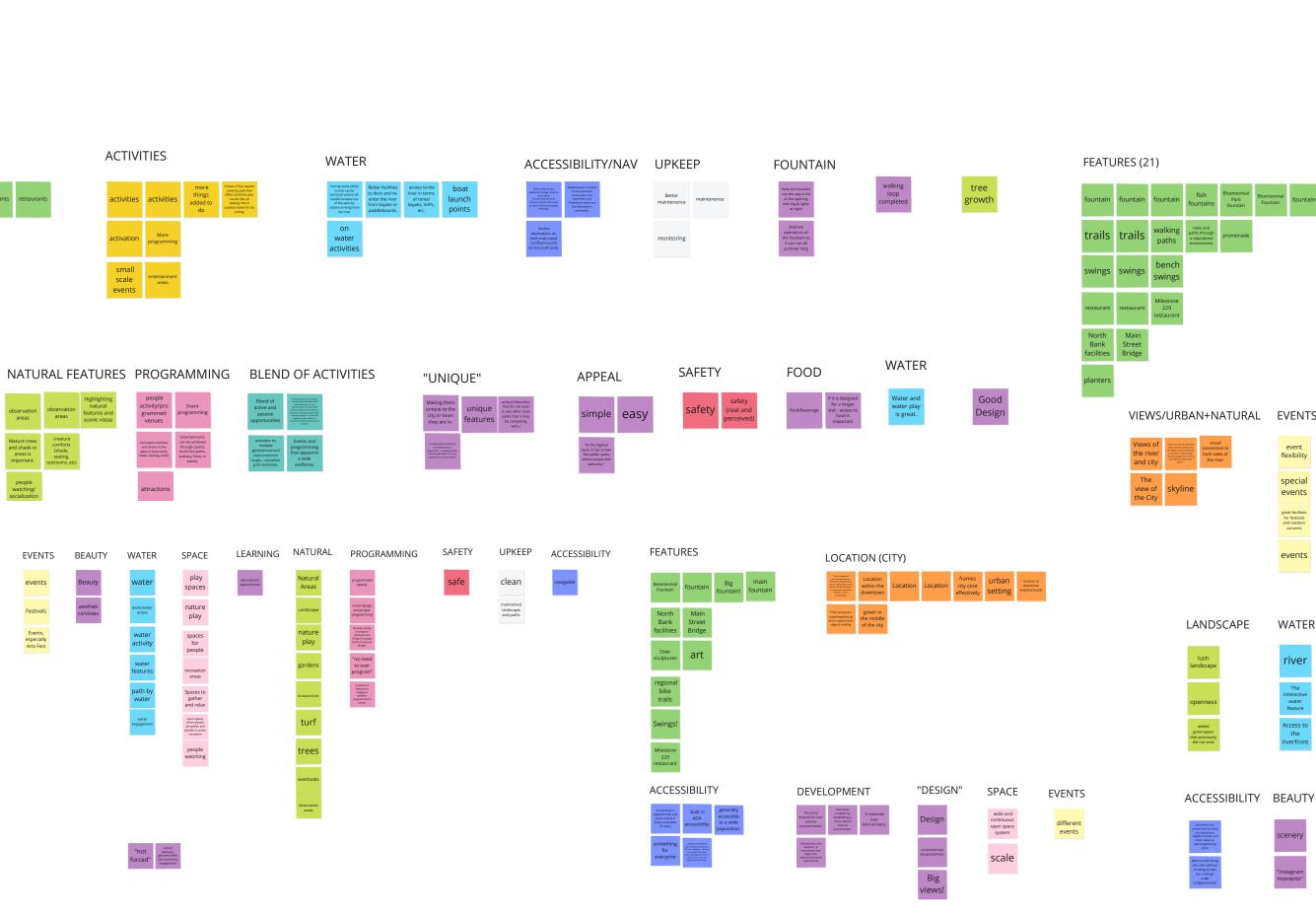
#### ATTRACTION STRATEGIES

LOCATION

**WITHIN** 

CITY







event flexibility special events great facilities for festivals and outdoor concerts events WATER The interactive water feature Access to the

scenery "Instagram moments"

### **O2 Primary Research**

### Key Takeaways

What do people want?

- Visitors and creators
- Visitors
- Creators



### **O2 Primary Research**

#### Key Takeaways

Visitors love the beautiful blend of urban and park areas

Much potential in the available space

But where **next**? What can users **do**?

#### "The stage is set ..."

"There are lots of amenities which attracts people, but the bigness and connection to the other (city) is what attracts people and makes this different than other parks."

"The ability to have a wide and continuous open space system from the Scioto Audubon Metropark to Astor Park is unrivaled ... providing opportunities for each visitor to use the park(s) as they please." "... the Scioto Mile and Scioto Greenways "set the table"

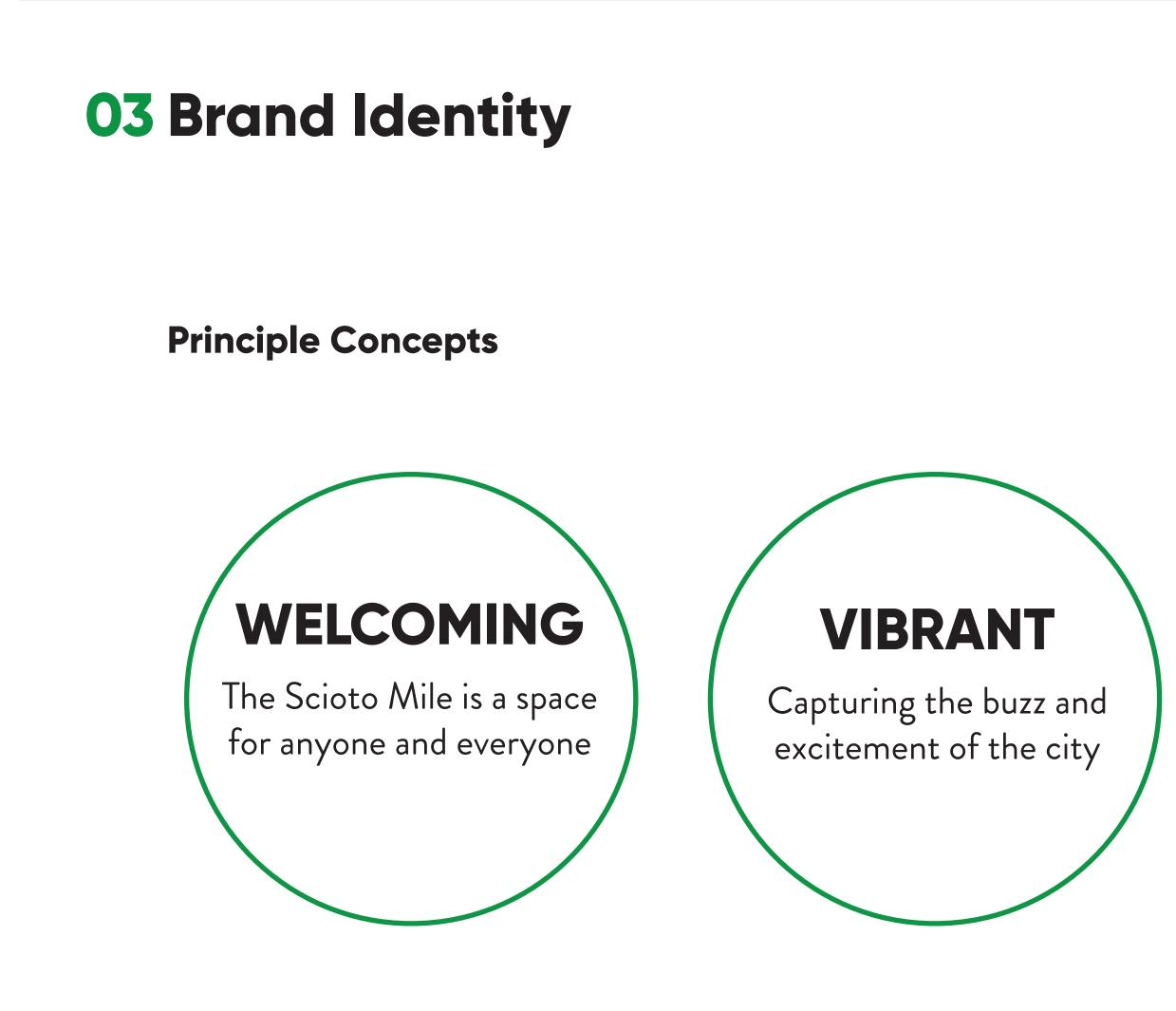
"At the highest level, it has to feel like public space where people feel welcome."

"The city needed a common place to join downtown together that had no expectations of it's visitors. it's for everyone – it's a perfect democratic medium – it's not complicated."

### **02 Thesis Statement**

Improve the visitor experience at the city of Columbus's Scioto Mile by making the Scioto parks more accessible and navigable.

This is done through creating an efficient and engaging interactive wayfinding system that utilizes both digital and physical touchpoints.



### DYNAMIC

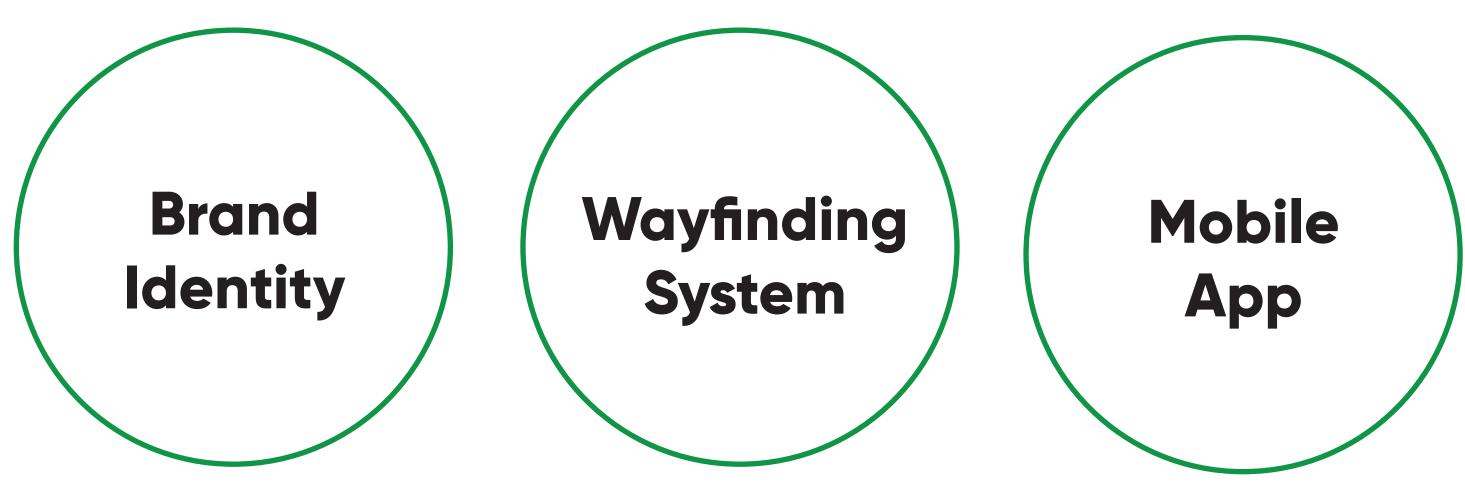
The parks are constantly changing, wayfinding should change with it

### REVEALING

Showcase all that the Scioto Mile has to offer

### **03 Brand Identity**

### **Design Touchpoints**



Establish a clear brand to identify and connect the Scioto Mile Parks, with the potential to be expanded to all Columbus parks

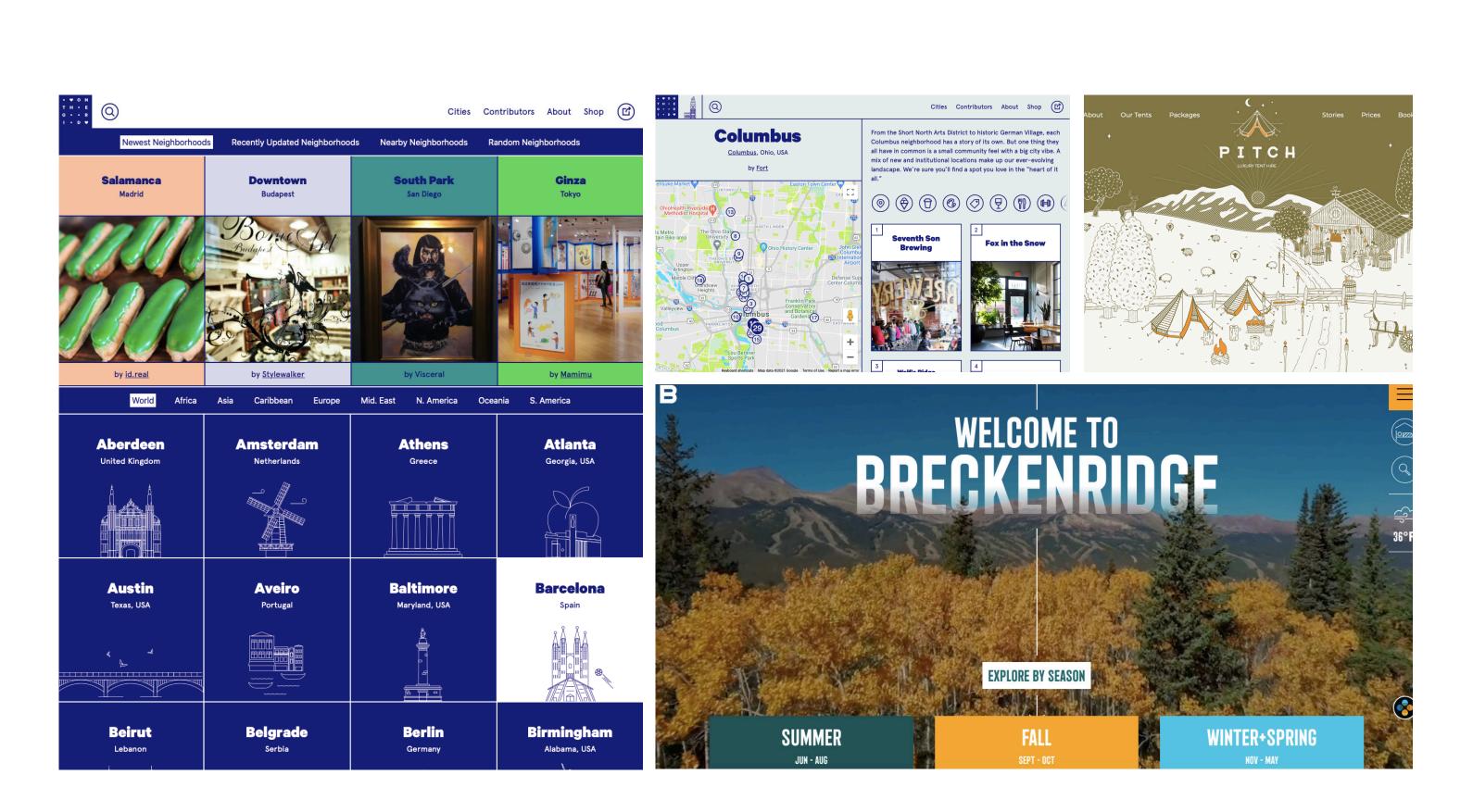
Create a wayfinding system to install in the Scioto Mile parks to aid visitors in navigation Create mobile app that can be used both independently, and in tandem with the Scioto Mile wayfinding system

### **03 Inspiration**

### **Digital Inspiration**

Focus on fun and adventure, pulling in illustrative elements.

Sites: https://onthegrid.city/ https://pitch-tents.co.uk/ https://gobreck.com/

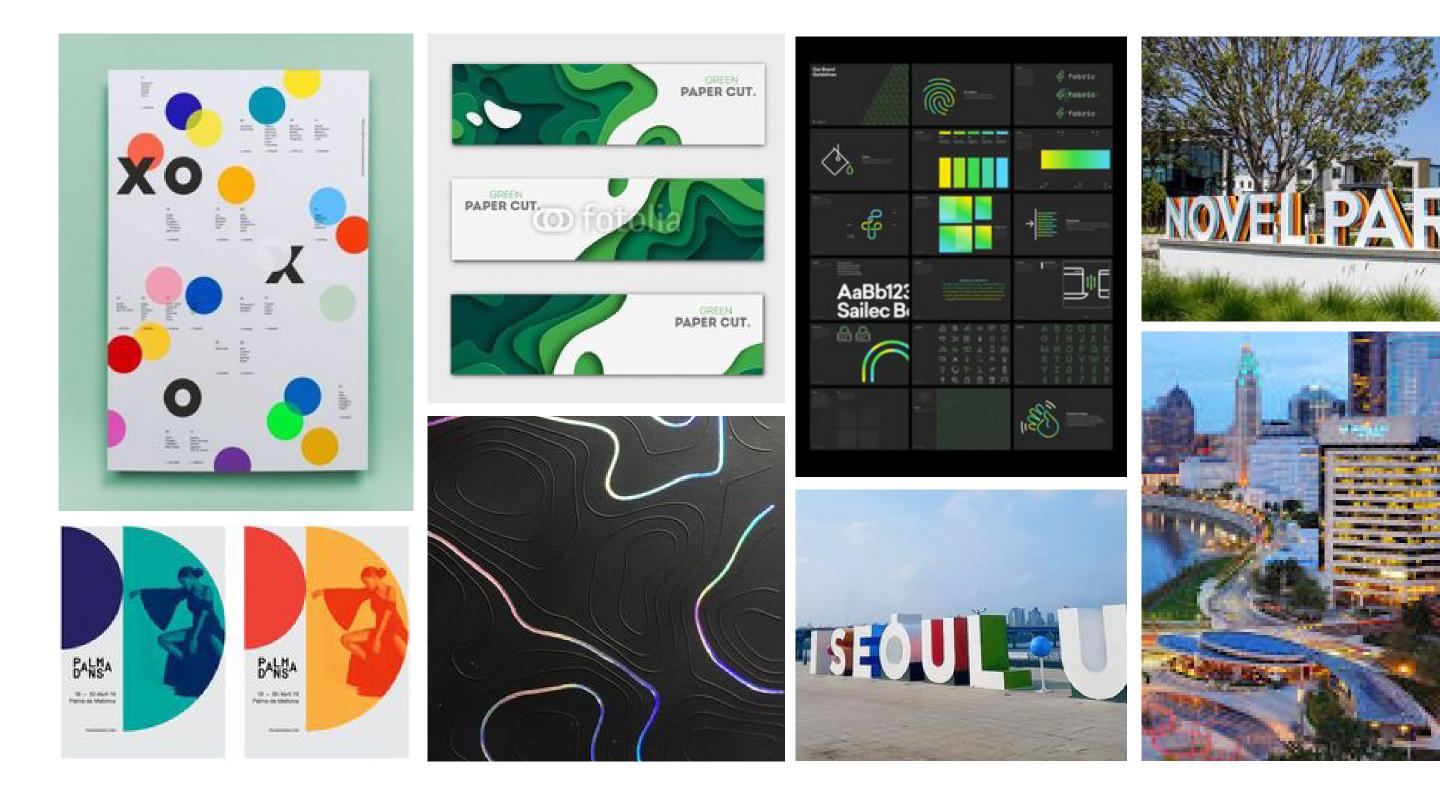


### **03 Inspiration**

### **Look and Feel Inspiration**

Exciting and vibrant, inspiring action. Pulling inspiration from the Scioto Mile itself, and other large urban parks.

Parks: Scioto Mile - Columbus, OH Novel Park - Irvine, CA Yeouido Park - Seoul, South Korea





#### Exploration





### **03 Mark**

### Final

The Adventure Columbus Scioto Mile mark is organic and flowing, reflective of the motion of the Scioto River, the people moving through the parks, and the constantly moving city.

The mark is composed of nine segments, one segment for each of the nine parks that make up the Scioto Mile.









#### Name $\mathbf{O}$

Connecting System

Brand Columbus

**ADVENTURE COLUMBUS SCIOTO MILE** 

Park

#### Exploration

Headline Type:

**ADVENTURE COLUMBUS SCIOTO MILE** 

**ADVENTURE COLUMBUS SCIOTO MILE** 

**ADVENTURE COLUMBUS SCIOTO MILE** 

**ADVENTURE COLUMBUS SCIOTO MILE** 

**ADVENTURE COLUMBUS** 

Scioto Mile

**ADVENTURE COLUMBÚS** 

**SCIOTO MILE** 

**ADVENTURE COLUMBUS SCIOTO MILE** 

**ADVENTURE COLUMBUS** 

**SCIOTO MILE** 

ADVENTURE COLUMBÜS Scioto Mile ADVENTURE COLUMBÜS **SCIOTO MILE** 

**ADVENTURE COLUMBÚS SCIOTO MILE** 

**SCIOTO MILE** 

**ADVENTURE COLUMBUS** 

ADVENTURE COLUMBUS **SCIOTO MILE** 



Capital vs lowercase:

Connecting Word:

**ADVENTURE COLUMBUS** 

VENTURE COLUMBUS

**QUEST COLUMBUS** 

DISCOVER COLUMBUS

THRIVE COLUMBUS



Park

Connecting System



Body Type:



Type Format:



**ADVENTURE** COLUMBUS **SCIOTO** MILE

ADVENTURE COLUMBÜS **SCIOTO** MILE

**SCIOTO** 

ADVENTURE COLUMBUS

MILE

ADVENTURE SCIOTO MILE









**SCIOTO MILE** 

ADVENTURE COLUMBUS









**SCIOTO MILE** 



ADVENTURE COLUMBUS **Scioto Mile** 

**ADVENTURE COLUMBÚS Scioto Mile** 

**ADVENTURE COLUMBÜS** Scioto Mile

ADVENTURE COLUMBUS **Scioto Mile** 

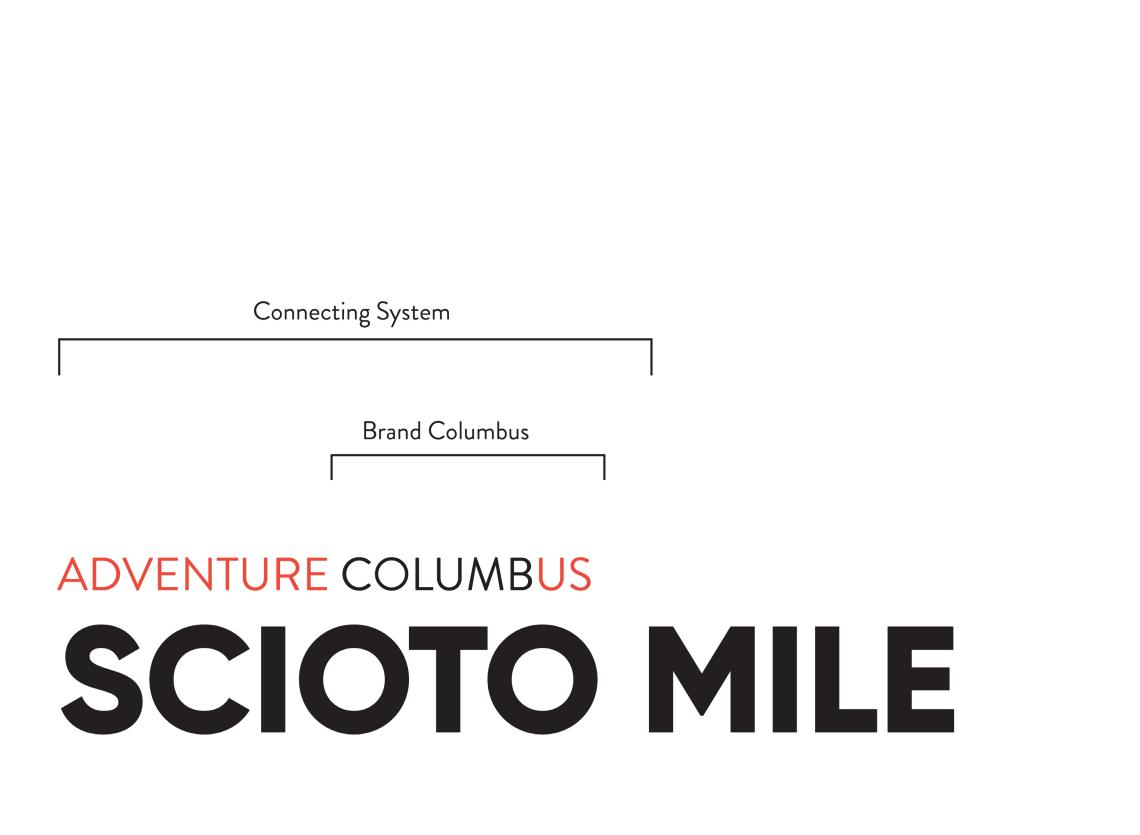
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### **03 Name**

The name incorporates the Columbus brand, making the brand part of the city identity. This also opens potential for this to become part of a greater Columbus metro park system.



Park

# **03 Typography**

Headline: Gilroy ExtraBold Body: Brandon Grotesque Regular

Both bold and clean, creating a fresh, modern identity.

# Gilroy ExtraBold

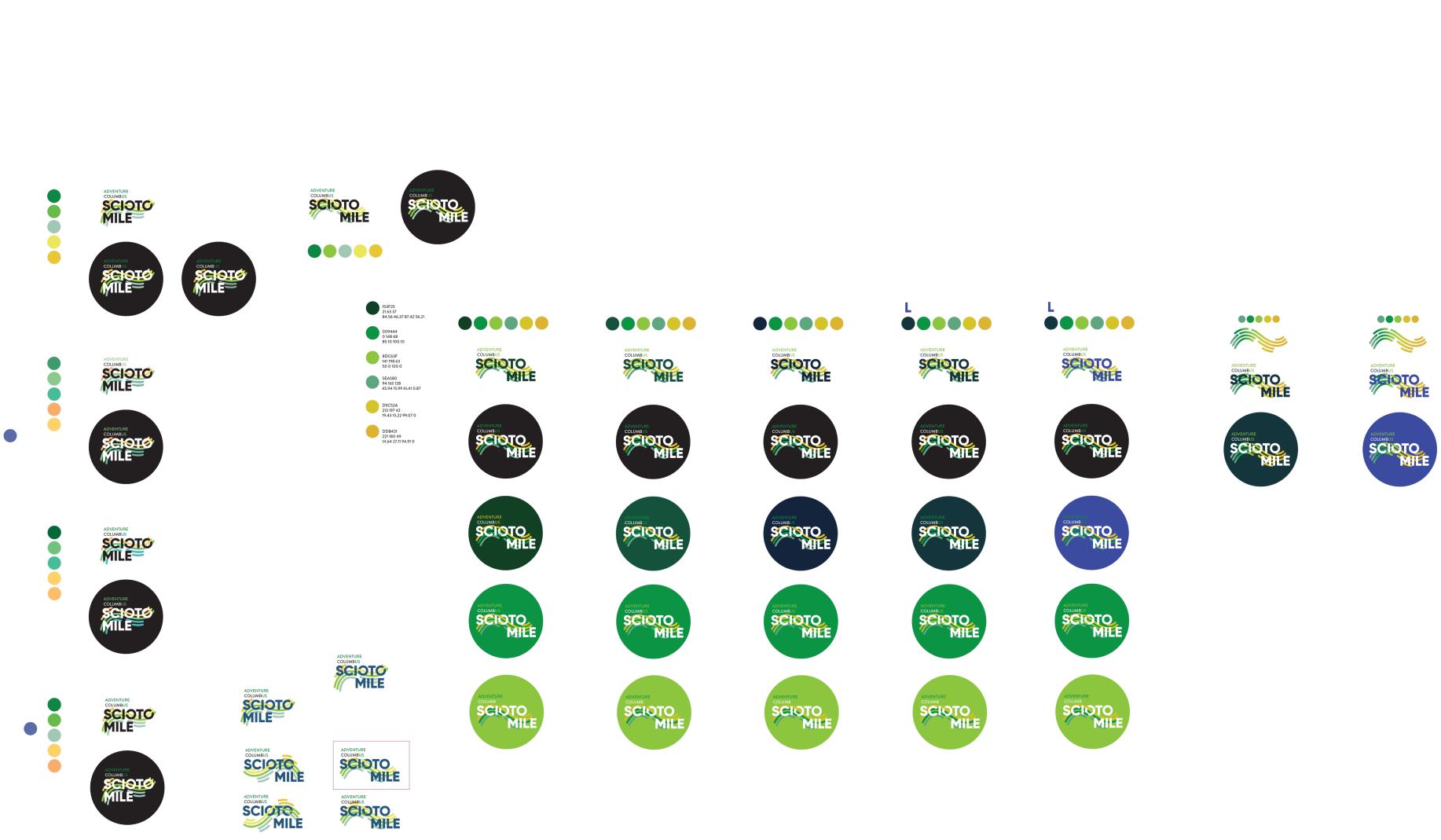
### abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ

# Brandon Grotesque

abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ

### **03 Color Palette**

#### **Exploration**





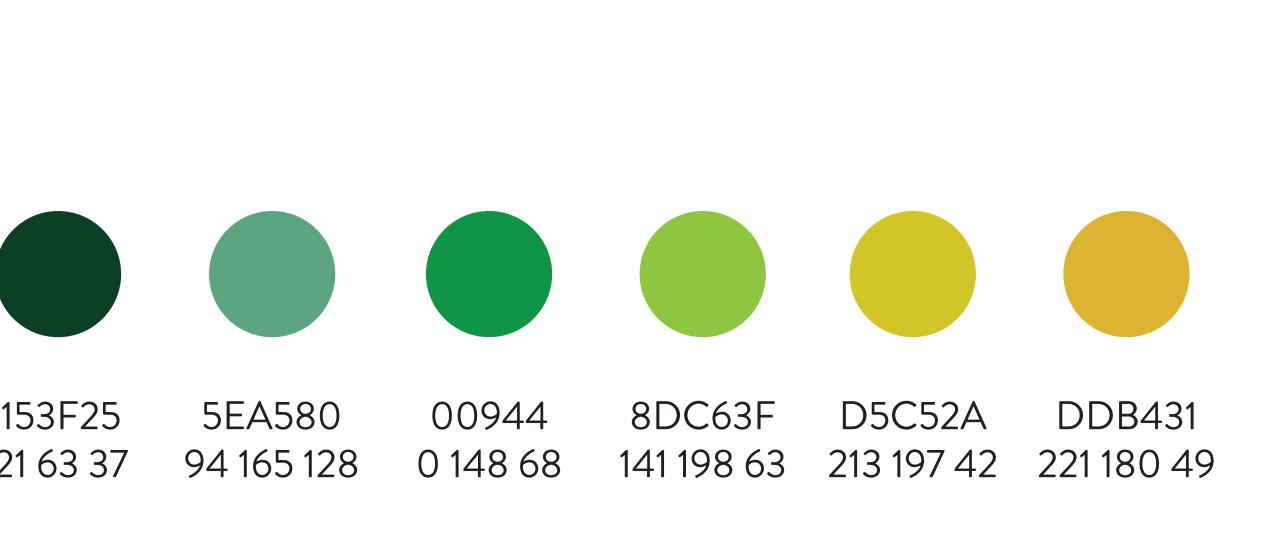


### **03 Color Palette**

A blend of natural and urban colors, welcoming and vivid, bringing together the imagery of the parks and the city.

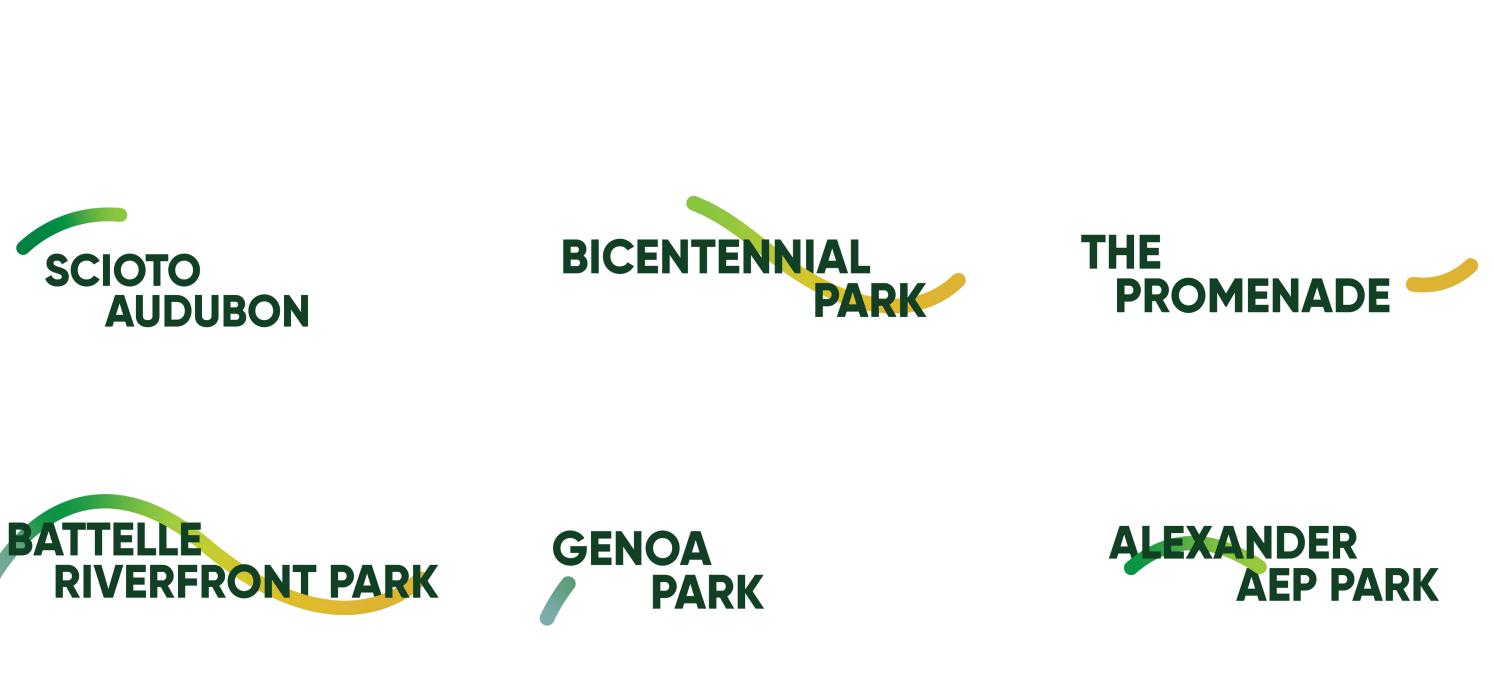


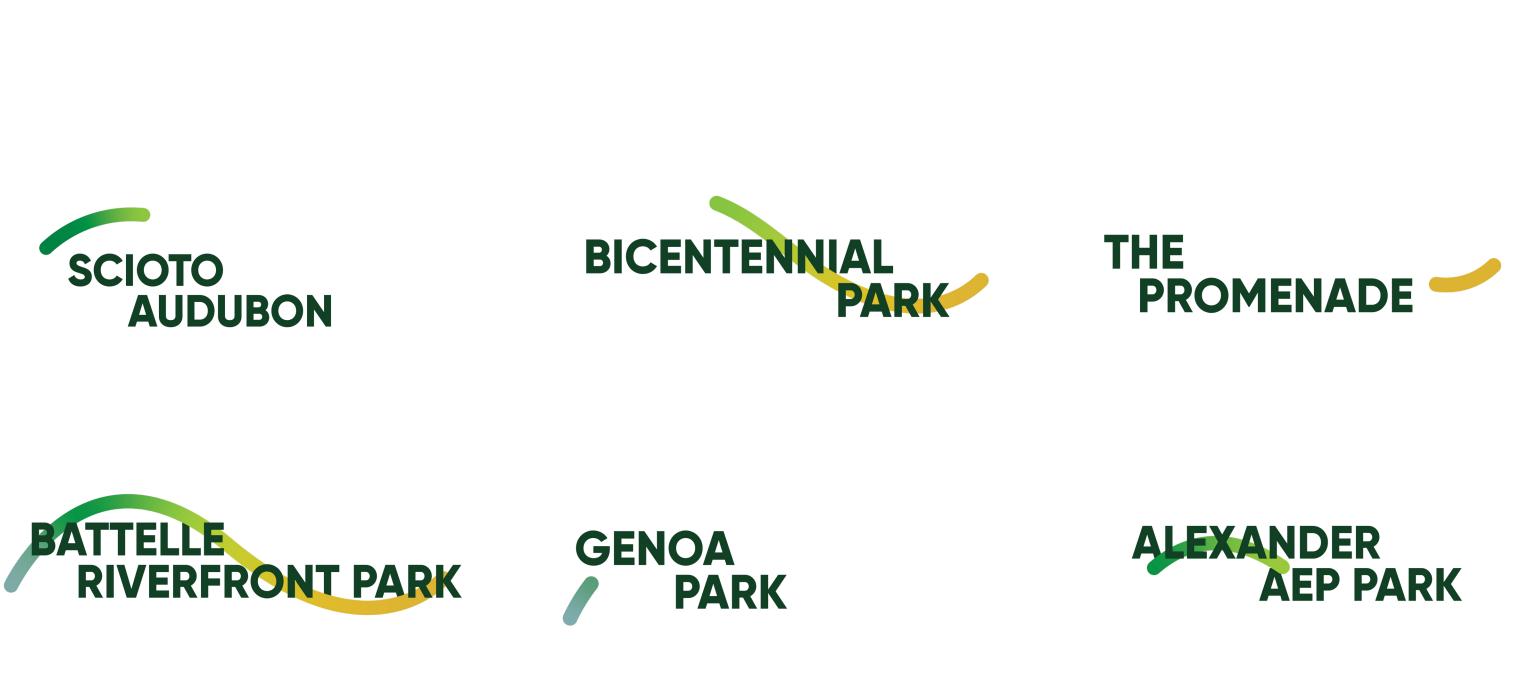
153F25 21 63 37



#### Signage Extensions 03

The individual segments of the mark could potentially be taken apart and incorporated into signage for each of the nine parks.











### **03 lconography**

The icon system displays some of the Scioto Mile's most popular features. These are incorporated into digital maps and signage as destination points.







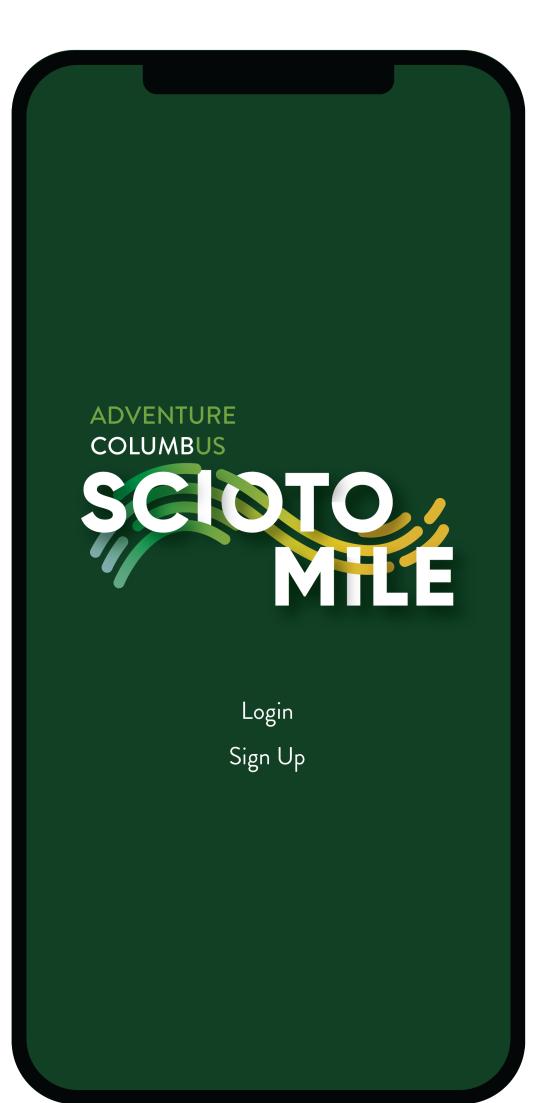
## **04 Mobile App**

#### **Independent Use**

Use the mobile app to find any and all information about the Scioto Mile. Users can access park locations and information on individual parks, activities, and features.

#### Interaction

Use the mobile app in tandem with the signage at the Scioto Mile to immediately access interactive maps and relevant information.



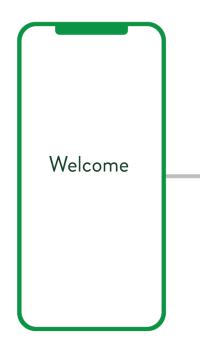
### **04 Mobile App**

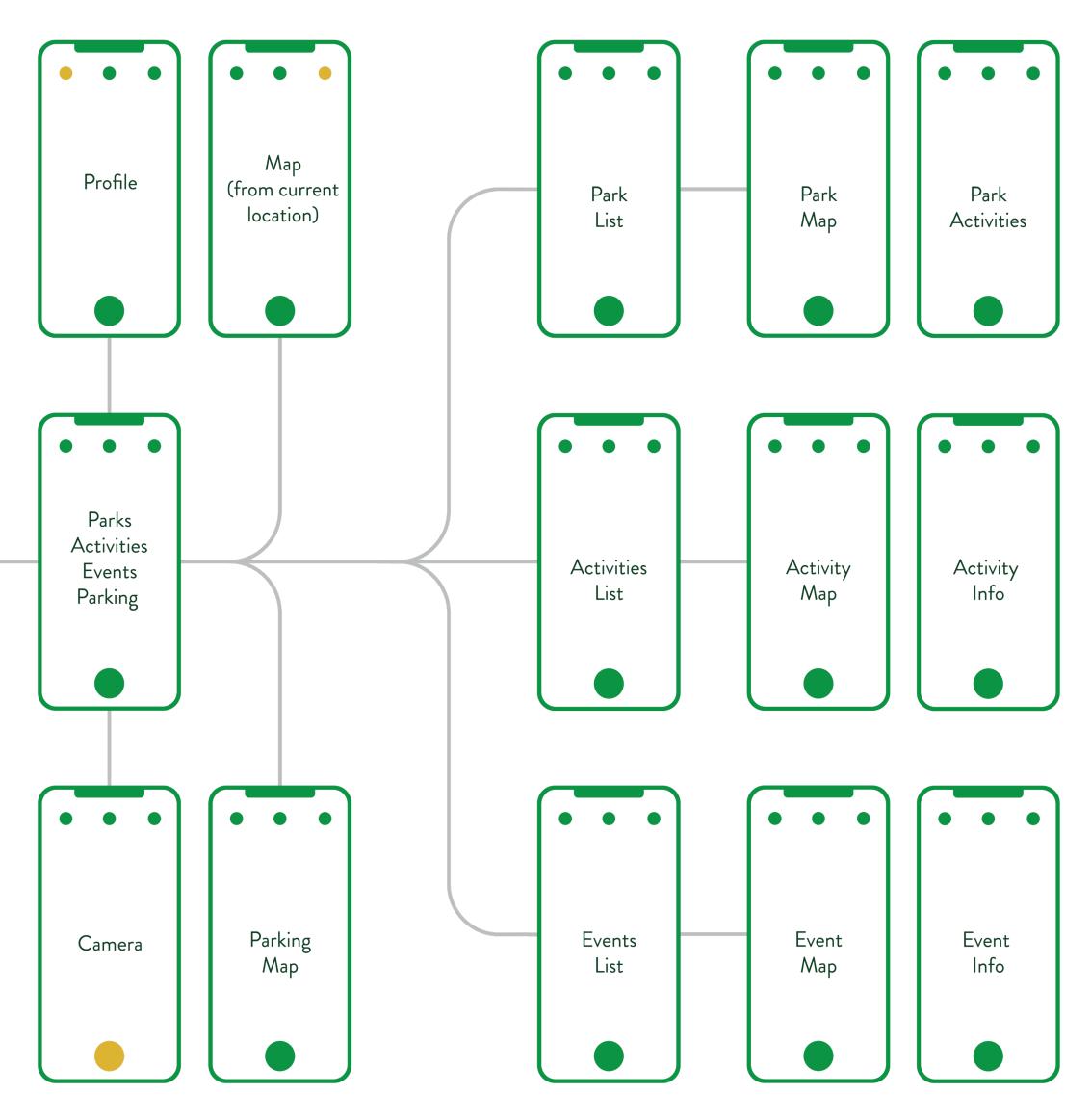
#### Wireframes

Rough representation of key features and navigation on the mobile app.

Key features:

Camera option present on all screens View by parks View by activities View by events View by parking

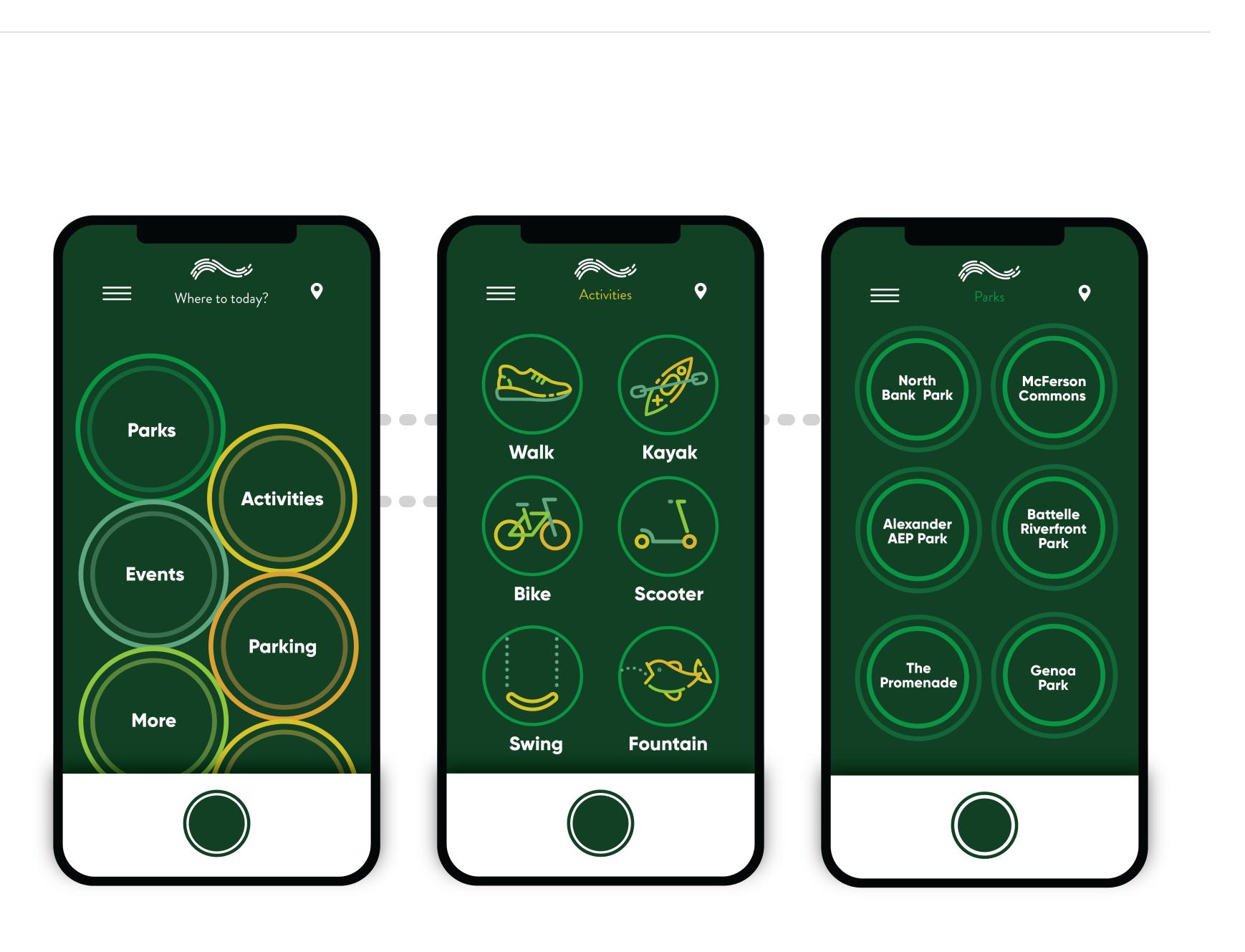




# **04 Mobile App**

### Look and Feel

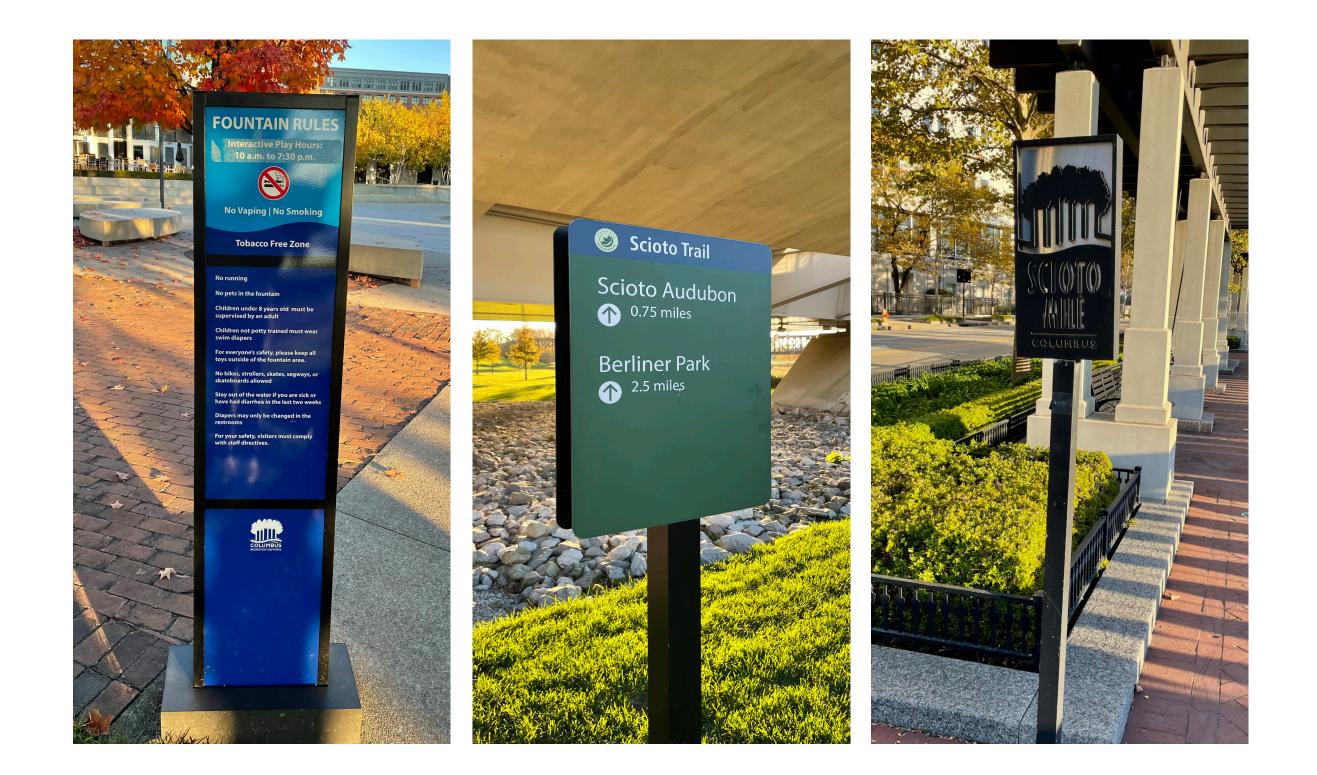
The look and feel of the mobile app uses the colorful, stroke-based look of the icons while leaning more into a natural feel over urban.



# **05** Wayfinding

### **Existing Signage**

Currently, little signage exists along the Scioto Mile. Much of it serves as markers along walking trails, or informational signage near event spaces. While it does have navigational purposes, it is limited in the information it provides.



### Park Maps

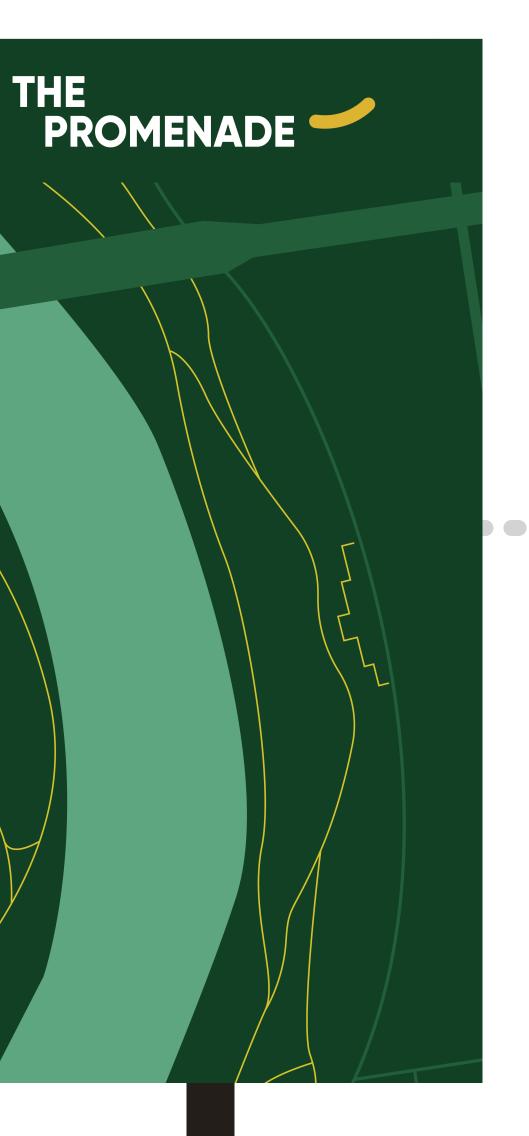
Park maps featured throughout the nine parks give visitors a sense of place and help them navigate the Scioto Mile. Maps feature either the individual parks or the full Scioto Mile with all nine parks denoted.

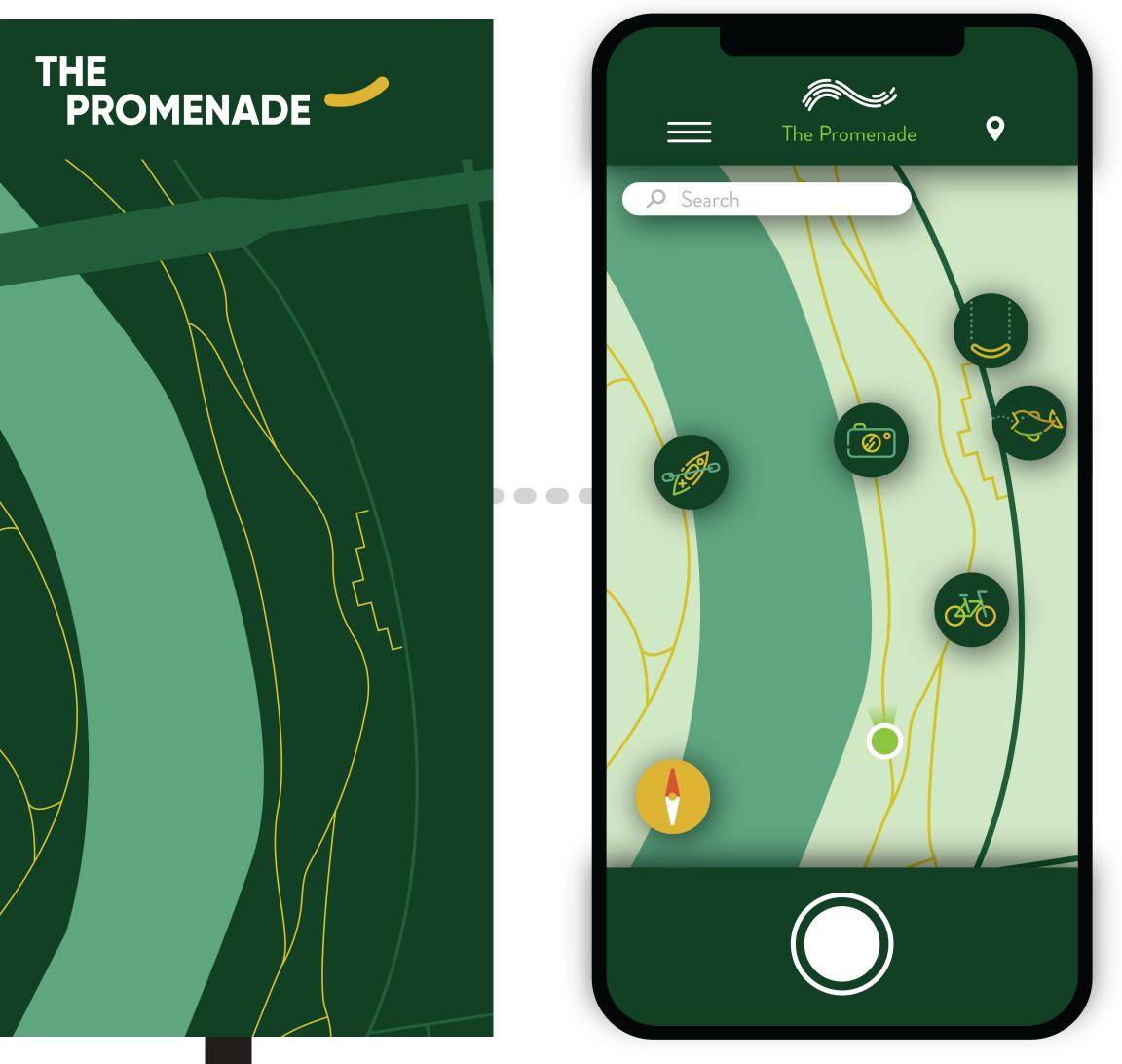




### Park Maps

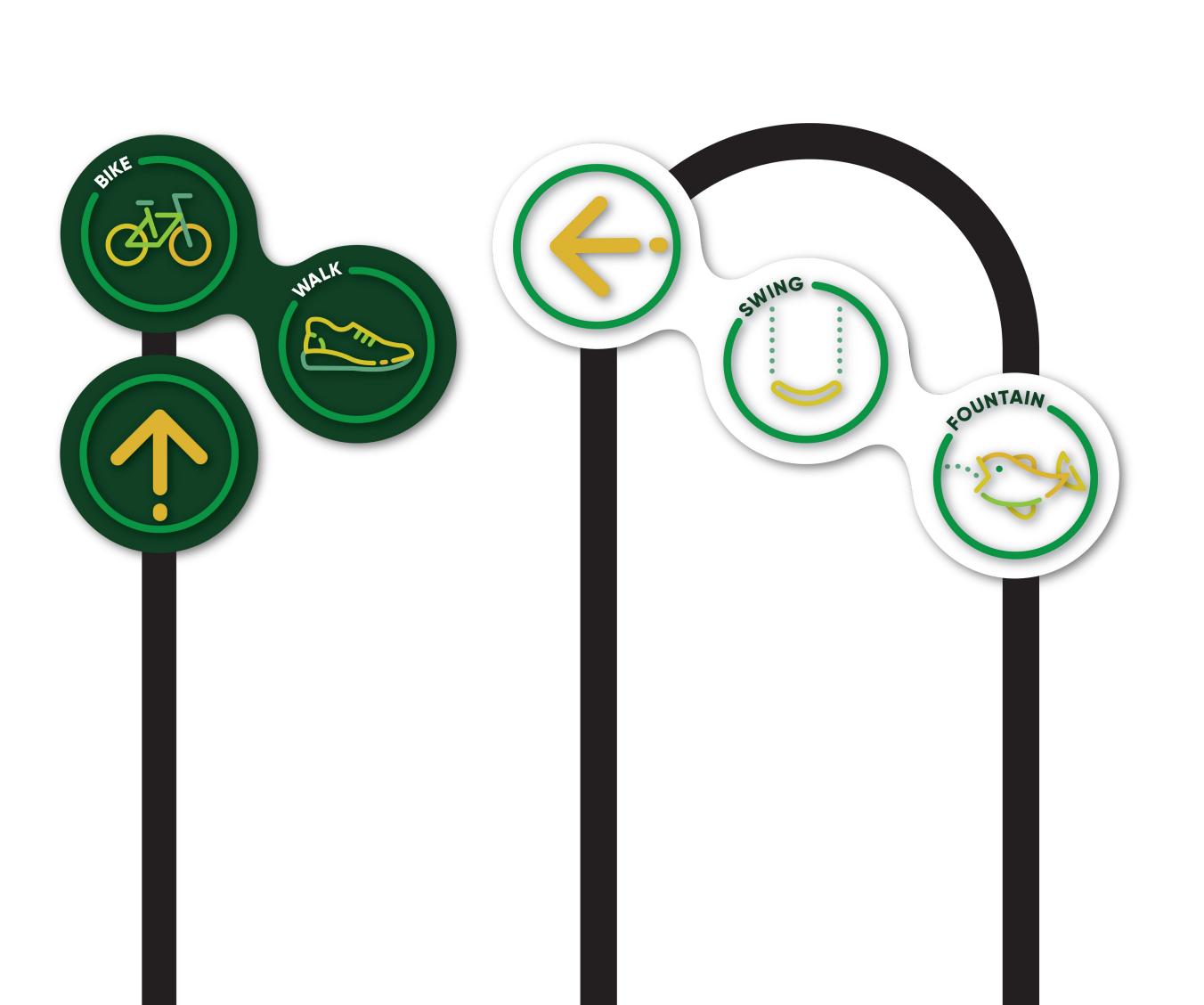
Park maps can be scanned and become an interactive map on the mobile app. On the interactive map users can get directions to desired activity points and parks.





### **Activity Directions**

Signage throughout the Scioto Mile indicates various popular activity and amenity locations.

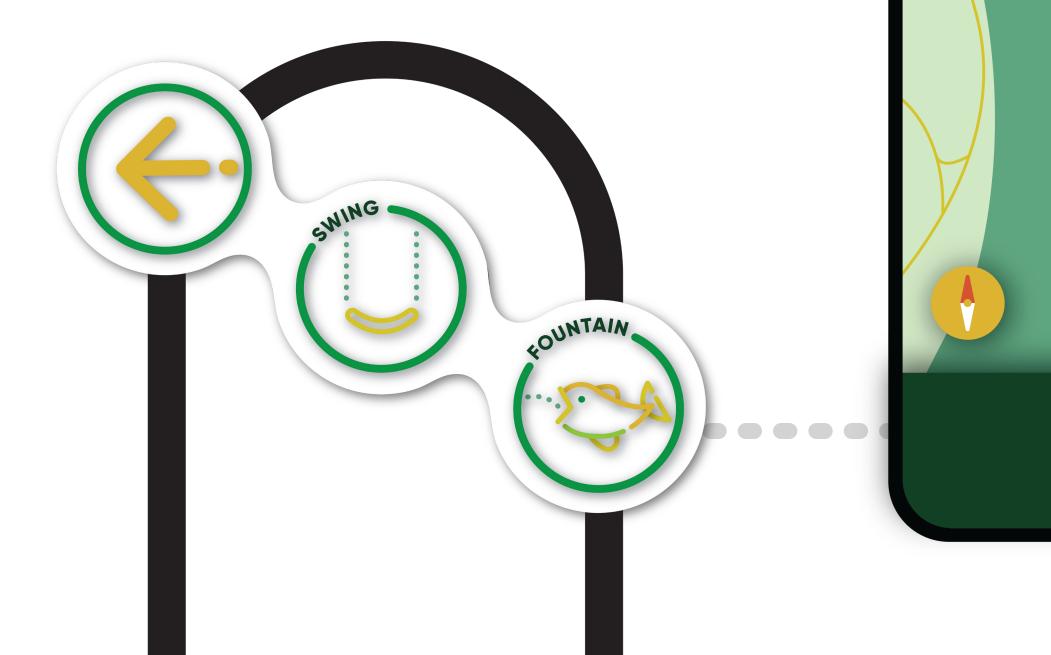


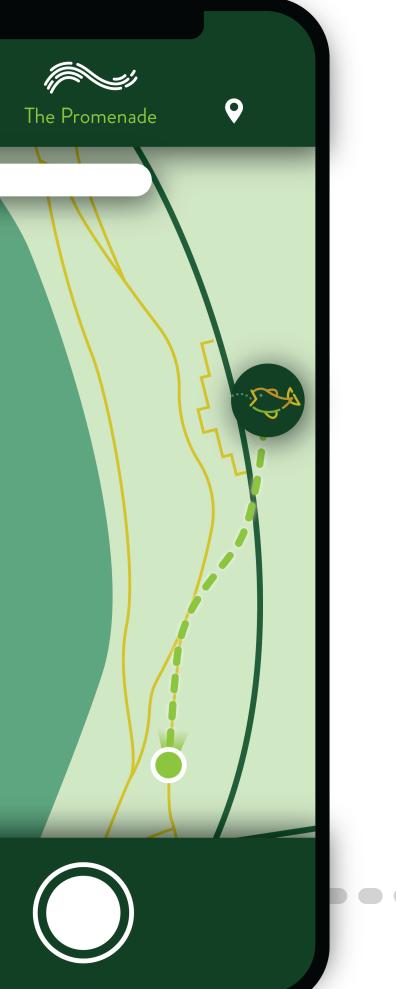
𝒫 Search

# **05 Signage**

### **Activity Directions**

Activity signs can be scanned to pull up maps directing users to the specified activity, or pull up information about the specified activity.



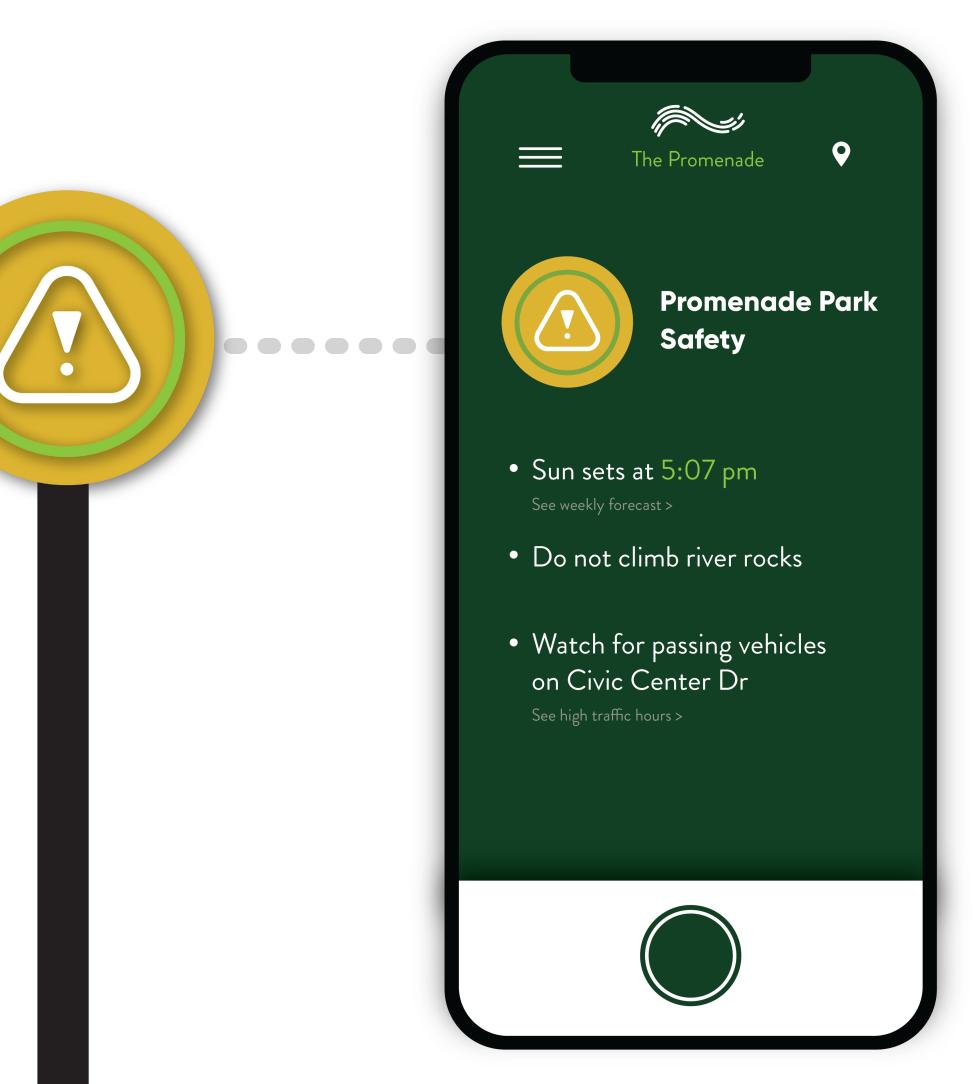




#### **Safety Points**

Safety signs throughout the parks can be scanned to pull up safety information relevant to the park spaces and nearby activities.





## **06** Reflection

#### Where to next?

This presentation provides an overview of the ideas behind the Adventure Columbus Scioto Mile interactive wayfinding system and identity, but there is much yet to be explored.

Traveling onward, I'd like to delve specifically into how the signage will be integrated into the parks, and completely work through the functions of the mobile app.

#### **Future endeavors**

incorporated into the parks

Columbus Platform

system

- Fully map out and construct mobile app
- Determine where and how signage will be
- Determine materials used for signage
- Incorporate Adventure Columbus Scioto Mile into the existing Experience
- Explore how Adventure Columbus can be expanded to full Columbus metro park



