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introduction

overview problem design opportunities thesis statement



Overview

Traveling & tourism are on the rise in the United States. In 2019, AAA's travel survey revealed that nearly 100 million Americans planned to take a family vacation that year. Since the pandemic, these numbers have only increased. Planning these trips typically start around 8-12 months in advance. Hours of time is dedicated to learning about the countries and cities; finding flights, accommodations, restaurants, activities etc.; and organizing times and transportation.

Problem

How people plan their trips vary greatly.
Multiple online booking platforms (Expedia,
Booking.com, Airbnb, TripAdvisor, etc.),
mobile apps (Google Maps, Yelp, social
media), travel agencies, calendars (digital and
analog), and planners (digital and analog) are
all simultaneously utilized while organizing
and planning trips. Switching back and forth
between methods without crossover can be
very frustrating, time consuming, and confusing.

Design Opportunity

As traveling becomes more accessible and valued in our society, travelers of all levels are looking for methods to efficiently plan their next trip. The area of opportunity lies in the fact that there are a multitude of different methods and platforms for organizing trip information that are not cohesive.

Creating a digital platform focused on organizing and visualizing trip information to foster a more efficient and enjoyable planning process.

research

research methods key findings personas media scan



Research Goals

- Explore the already existing digital platforms
- Explore current organizational resources and methods
- Understand the needs and desires of my target audience
- Identify most desired features

Questions to Answer

- What are the most common features used for a digital platform dedicated to planning trips?
- What's the planning process like?
- What organizational methods are being used currently?
- What are the pain points and frustrations?

Research Plan

My research plan comprised of primary and secondary research methods in order to meet my research goals and find answers to my questions.

Survey

21 responses

I posted a survey in a few travel Facebook groups that I'm in. My goal for the survey was to obtain quick insights into what organizational methods are most popular and their most/least favorite features.

Interviews

5 interviews

I conducted interviews with people aged 22-78 years old in order to understand their planning/organizational processes when planning a trip.

Competitor Analysis

7 travel-specific digital planners/organizers 12 general planning/organizing platforms 2 analog resources

I reviewed 21 different resources that were most commonly used when planning and organizing trip information. I compared and contrasted their features as well as what was msot liked/disliked about the method.

Key Findings

People who plan trips fall into one of three categories:

Uses analog resources (regular journals, planners, loose leaf paper)

Uses apps specifically designed for note-taking

Uses apps specifically designed for organzing travel details

Can I satisfy all three groups with just one platform?

Personas



Caroline

Lescription

Caroline is a recent graduate who loves planning and organizing trips with her friends. She loves using apps designed for organizing trip information because it's efficient and they make it easier to collaborate.

- Gods

 To be able to share all trip details with the friends
- she's traveling with

 To be able to easily reference a full itinerary

- Difficult to collaborate during the planning and organizing process

 Can't access her information when she's

"My friends and I love planning trips together. We all work together to write down our ideas and keep track of what we want to do."



Rebecca

Rebecca loves to share her love of travel with her family. She is always planning detailed vacations for the 5 of them. She prefers to organize her trip information using loose leaf paper and a journal, because it's the easiest way to see all her information at one time and in on place.

- To keep details for 5 people organized
 To share the itinerary with her spouse

Difficult to quickly locate her information when

needed

Has to carry around her journal and loose papers

"Learning to organize an itinerary for more than just Learning to organize an innerary for more than just my husband and I has been an overwhelming process. Now that my kids are older, we can travel for longer, do more things, and go to more places. I'm weighed down by my journal and all the papers I have to carry around."



34 years old Consultant Married, 2 kids

Jenes is the primary trip planner for his family and organizer for his family's vacations. He always organizes his trip information using the notes app in his phone because it is the most flexible option and gives him the most control.

- Create an easily adaptable trip plan for his family
 Keep all trip information in one place
 Can access itinerary offline

- Can't categorize or sort information
 Hard to create a hierarchy of information
- "I need a versatile organizational tool that unifies my family's trip details, grants offline access, and provides the flexibility and organization I need."

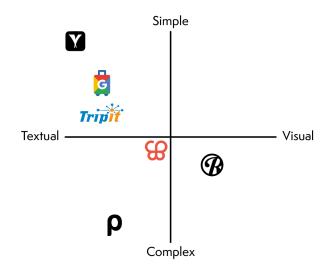
Most Common Frustrations

- Can't keep everything in one place
- Organizing for groups gets difficult and mroe nuanced
- No good way to store links, documents, etc.
- Can't control the level of information they want to include

Most Desired Features

- View of itinerary
- Map
- Calendar
- Budget/Expenses

Media Scan



*These charts are based off of reviews and what the platforms actually offer

	-					
	Google Travel	Wanderlog	Tripit Tripit	Roadtrippers	Vagabond Base	Pebblar
Itinerary	X	~	~	\$	✓	\$
Map Feature	✓	✓	_	\$	\$	\$
Optimize Route	✓	✓	X	X	\$	X
Import info from documents	X	✓	✓	X	X	_
Can upload files/ attachments	X	\$	\$	X	\$	
Budget	X	V	X	X	\$	X
Expenses	X	~		\$	\$	X
Notes Section	X	✓	_	X	_	_
Checklists	X	X	X	X	~	X
Collaborative	_	✓	_	\$	✓	\$
Printable Version		X	✓	X	X	\$
Compatible with Apple/ Google Calendar	~	X	✓	X	X	X
Weather	✓	X	X	X	\$	X
Offline Access	_	\$		\$	X	\$
Road Trip Friendly		~	X	~	~	\$
Calendar View	×	X	X	X	×	X
Al Features	×	_	X	X	\$	\$

approachable

Welcoming and user-centric; uses clear, friendly, and inclusive language; offers a supportive environment for users, regardless of their level of experience with trip planning and organizing.

collaborative

Enables users to share trip plans and ideas with others. Users can make joint decisions, and collectively contribute to the planning and organizing process to foster share experiences and strengthen group dynamics.

flexible

The platform will accommodate a wide range of user preferences and trip types. Users can customize their own organization process, adapt to different travel styles, and incorporate various types of travel information.

intuitive

Easy for users to understand and navigate without requiring explicit instrtuction or explanation. Purpose and functionality is clearly and effectively communicated.

portable

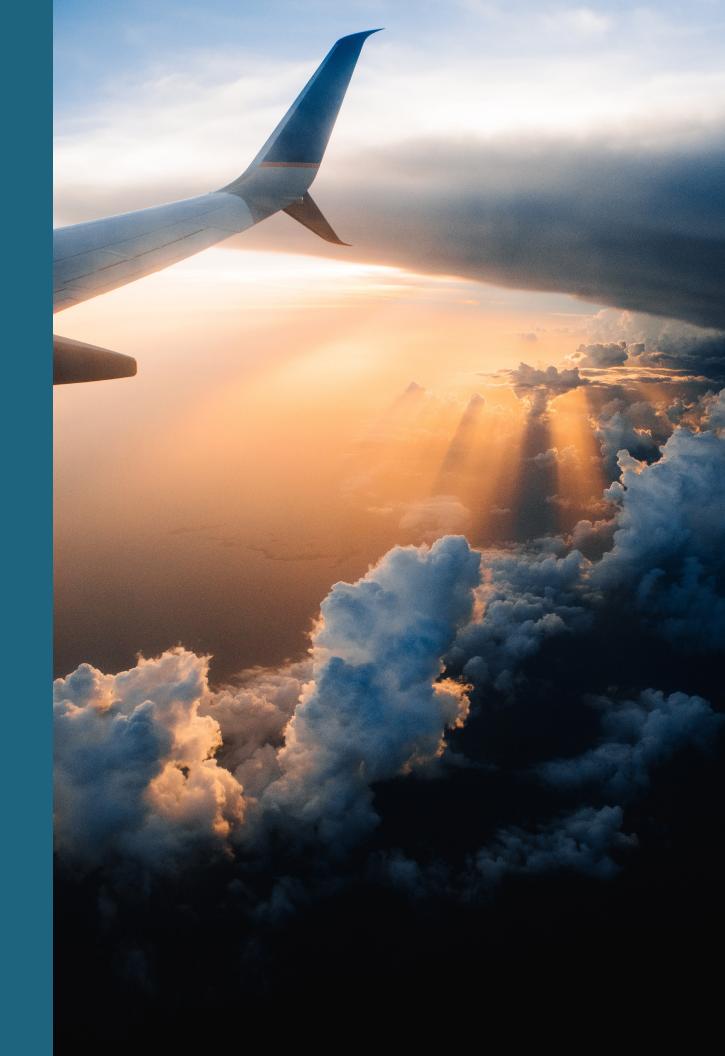
Users can access and use the platform on various devices, screensizes, as well as a printable booklet, ensuring that users can organize or access their trip information from anywehre at anytime.

worldly

Supports planning for both popular tourist destinations and "off-the-beaten-path" locations, and supporting the different needs of planning a trip in different locations/cultures.

concept

ideation look & feel name & mark development



Concept One



The Seasons

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

Semplicita Pro ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

Concept Two



Forma DJR Text

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

Semplicita Pro ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

Final Concept



Forma DJR Text ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

Semplicita Pro ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

The final brand concept is a combination of the first two initial concepts. The brand is meant to reflect the combination of digital and analog planning by referencing vintage passports, passport stamps, and plane tickets, while remaining modern and digital through the typefaces and colors.

Name Iterations

dwell

dwell time (transportation) lots of time spent planning trips





peregri

comes from the Latin word peregrine means to come from another country; foreign; having a tendency to wander play off a type of falcon peregrine which is found in every continent except Antarctica



Mark Refinements











periplo

means circumnavigate in Italian













wandery

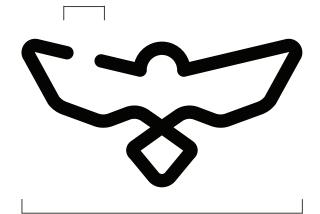
play off of the word wander





Final Mark

break in the form to signify the start and end of a trip or journey; traveling from one place to another



form reflective of a peregrine's spread wings; also meant to resemble a plane

Final Name

peregri



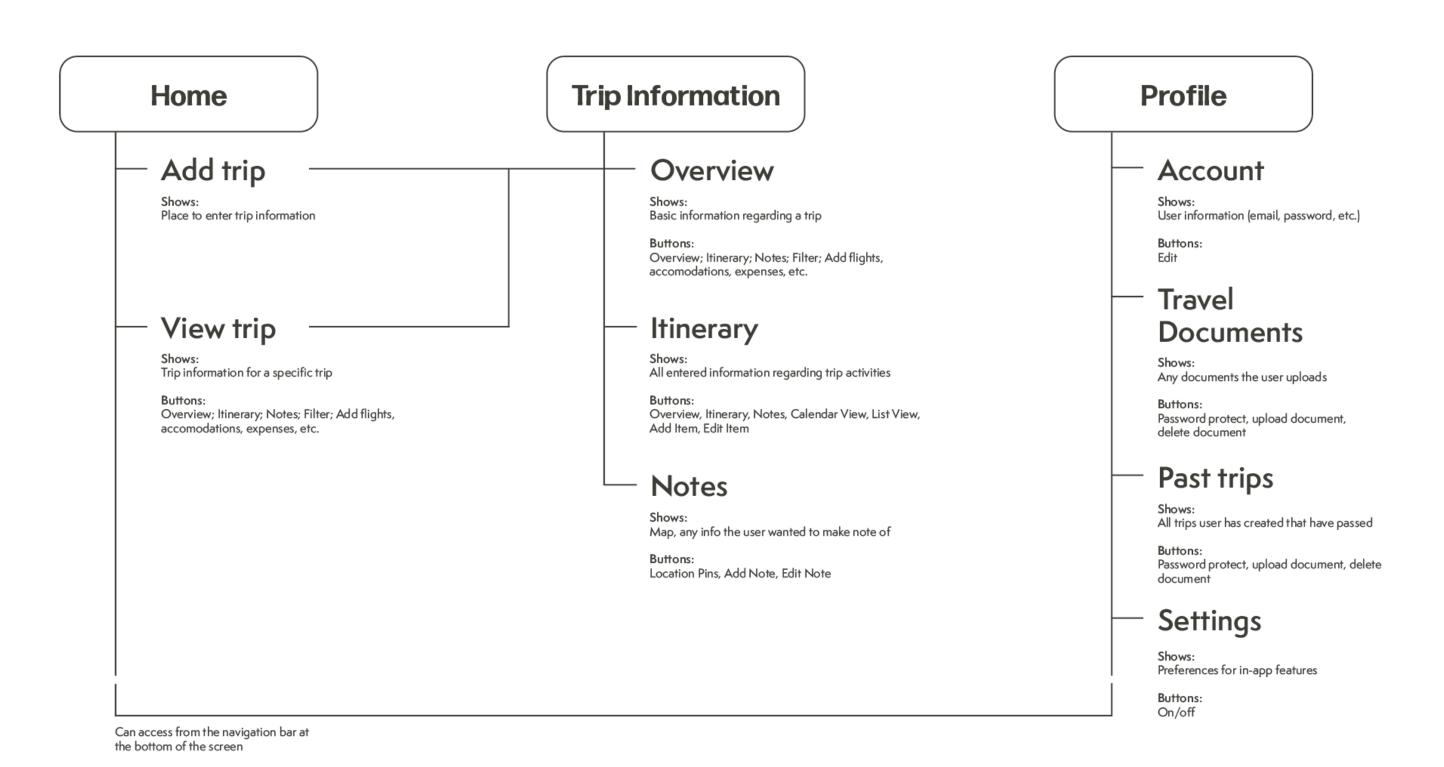
development

site map priority guides wireframes

App Sitemap

23

The sitemap was designed to figure out how each page and feature would connect to one another.

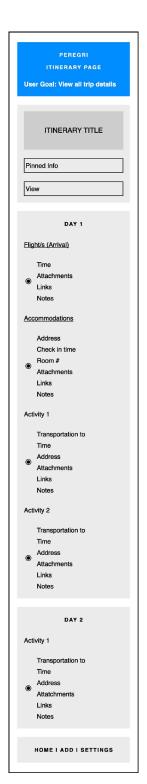


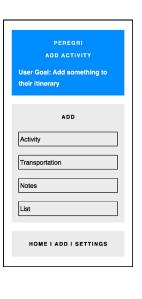
Priority Guides

I used priority guides to decide what information would be shown on which page and in what order.













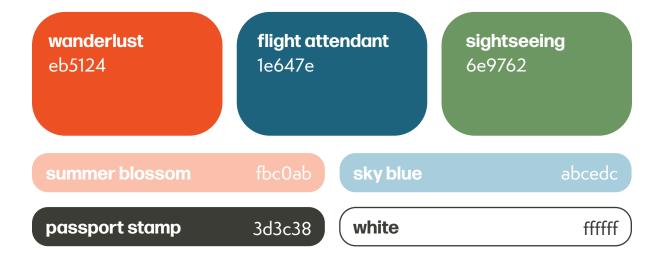


design solution

brand
app
printable booklet
marketing materials
explanation video



Color Palette



Icons









home

add trip/info

settings

share









filter

calendar view

list view

edit

Typography

Forma DJR Text

Bold ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

0123456789







attachment

link

caret down

back

Semplicita Pro

Semibold ABCDEFGHIJKLMNOPQRSTUVWXYZ

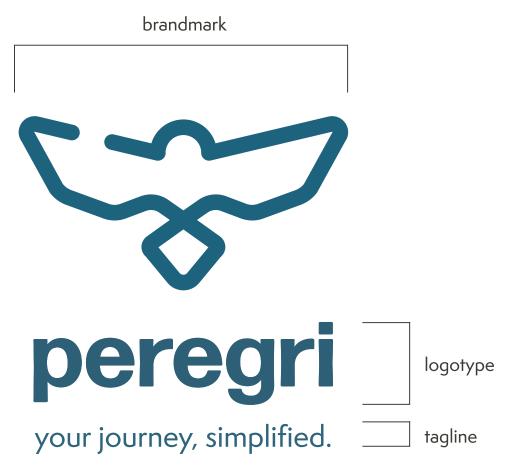
abcdefghijklmnopqrstuvwxyz

0123456789

Medium ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

0123456789







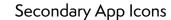




App Icon & Notifications









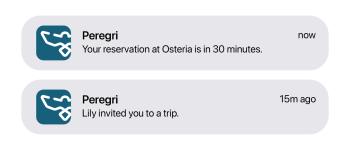








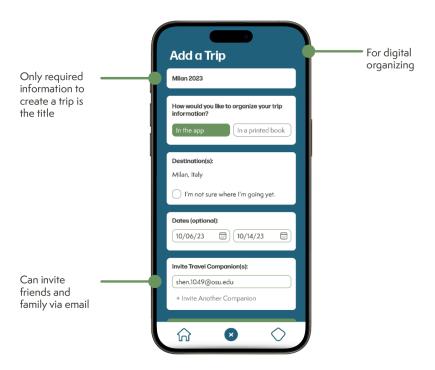


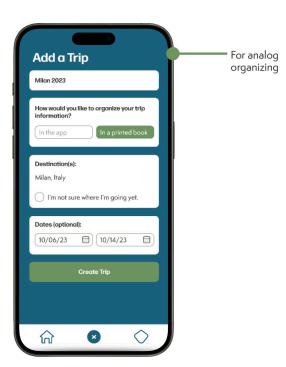


App

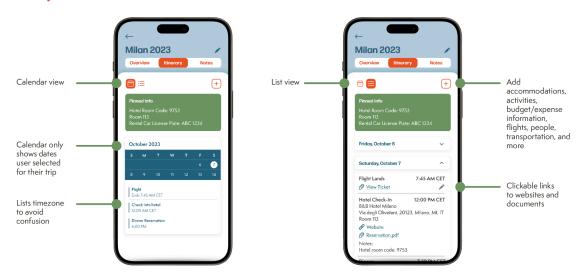
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Adding a Trip

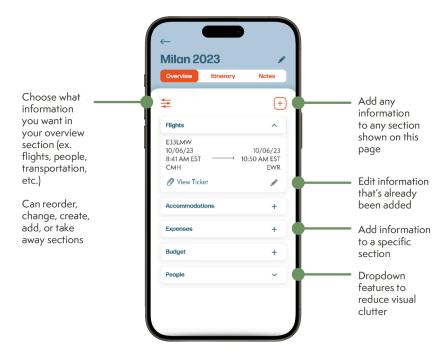




Itinerary

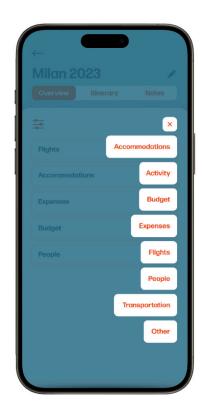


Overview



App

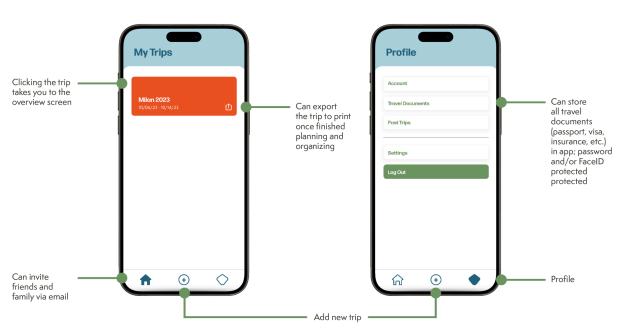
Adding Information



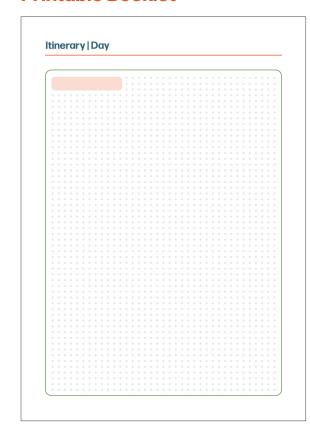


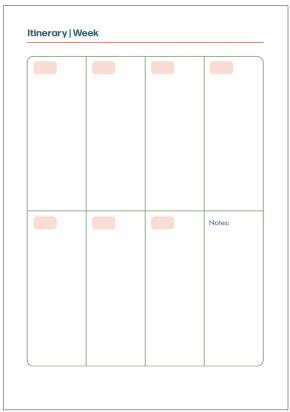


View Trips & Profile

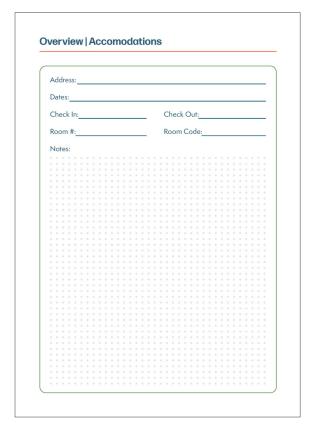


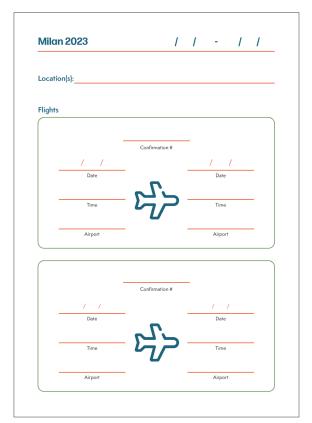
Printable Booklet

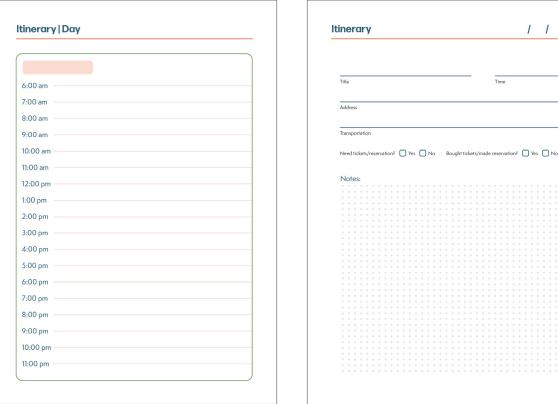


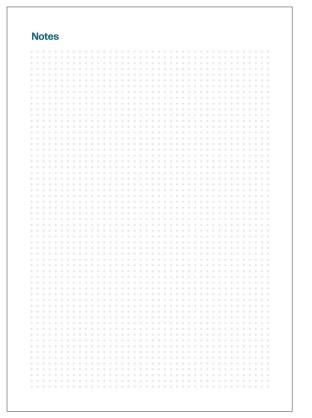












Promotional Items

Mark Animation









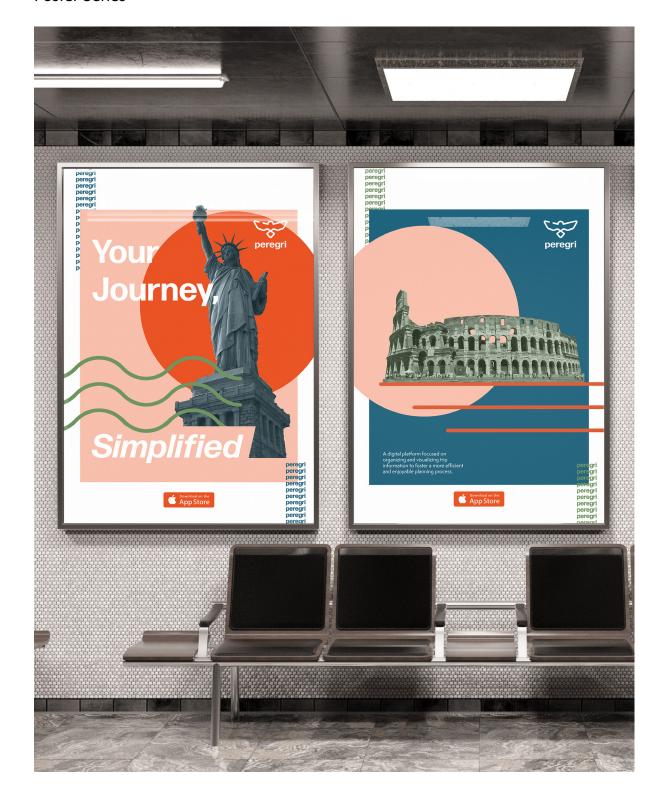




Binder



Poster Series



Explanation Video

A video was created to promote the app to those who travel. The video explains the key functions of the app and details the different pages available for those who want to work in the analog space. The video is meant to create engagement and increase downloads by showing all the different ways one can plan and organize their trip information with the platform.



Watch here



Storyboards





it's easy to get overwhelmed and frustrate trying to keep it all straight





















